**REMOTESCAN USERS – MAY 2016**

How to Set Up and Use RemoteScan

This guide outlines how users will initially downloaded, install and access the RemoteScan from Windows machines and from the nWorkSpace.

DOWNLOADING THE REMOTESCAN CLIENT

- Navigate to **www.cloudjumper/support** and download the RemoteScan install client

Application Downloads

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PRECONFIGURED RDP CLIENT (WINDOWS)	**MAC RDP CLIENT**	**REMOTESCAN CLIENT**
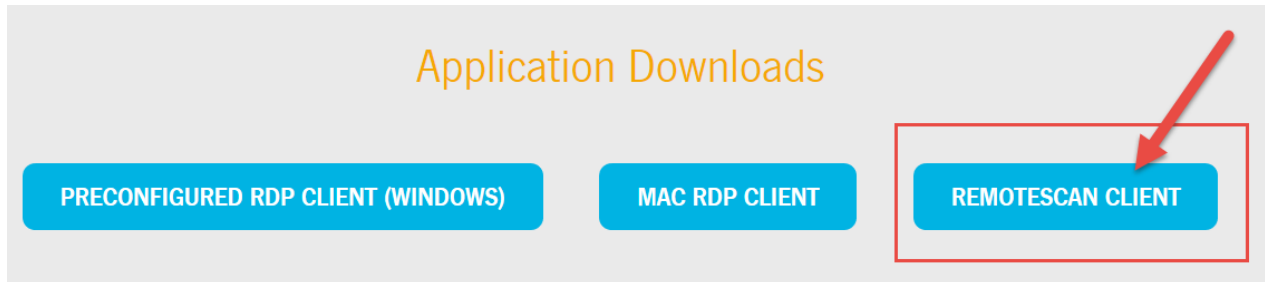
INSTALLING REMOTESCAN ONTO A WINDOWS MACHINE

Note: RemoteScan is not available for Mac machines. The RemoteScan installer will force you to close any virtual desktop sessions that are running before allowing you to start the installation.

- Double-click the zipped file to open it, then drag or copy it to a new location (example: My Documents)
- Double-click the RemoteScan.exe file to begin the installation
- Click Next until you are prompted to select which version to install. Select the radio button next to *Install the Server Software on the Workstation with the Scanner/TWAIN-driver* and click *Next* to continue.
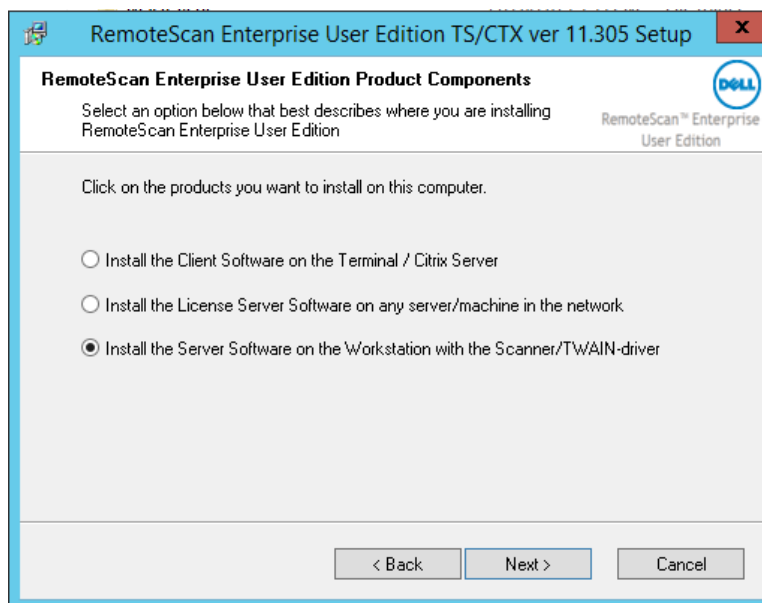
- RemoteScan will ask if you want to update your Citrix client. Un-check this box and click *Next* to continue.
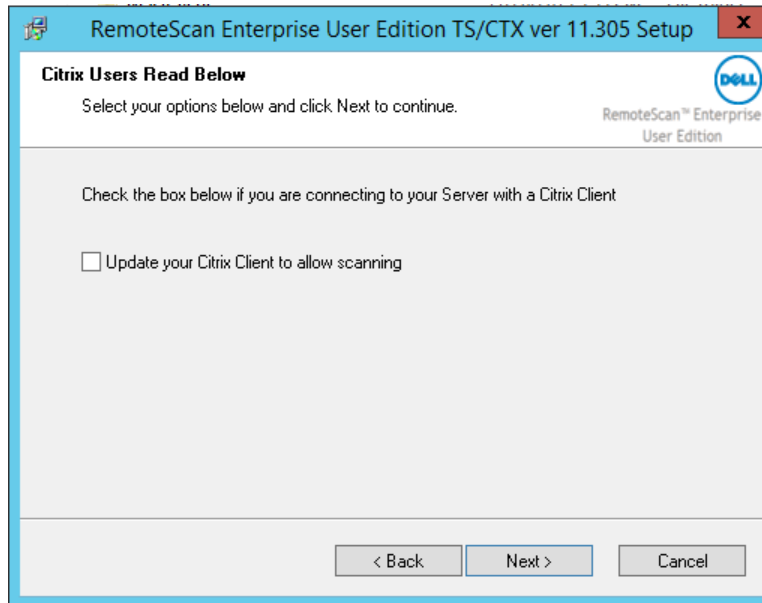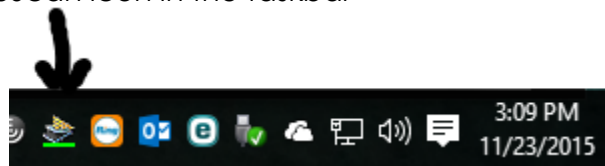
- Click **Next** through the installer, then click **Finish** to complete the installation
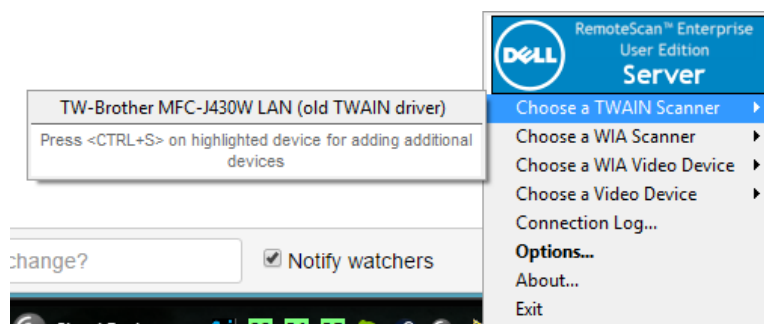
CONNECTING TO SCANNERS

RemoteScan must be running on your local machine in order for RemoteScan to function in the nWorkspace.

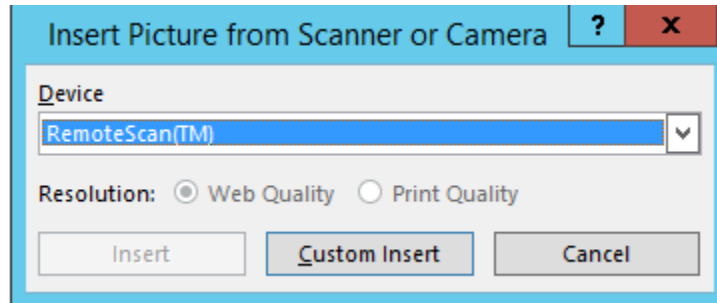- Right-click the RemoteScan icon in the taskbar

- Select the TWAIN or WIA scanners you will use

USING REMOTESCAN IN THE NWORKSPACE

The scanners set up in the steps above will now appear as RemoteScan™ during your normal workflow.

ADDITIONAL QUESTIONS

Contact CloudJumper's Customer Engineering team at **support@cloudjumper.com** with any additional questions you may have.