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WINDOWS AND MAC USERS – FEBRUARY 2017

# How to Set Up the nWorkSpace Client

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This guide provides instructions for Windows and Mac Users installing the nWorkSpace RDP client. Please note that you do not need to set up a Workspace client in order to access the nWorkSpace via a HTML5 enabled browser – you would simply navigate to [login.nWorkSpace.com](http://login.nWorkSpace.com).



## Installing the RDP client on Windows

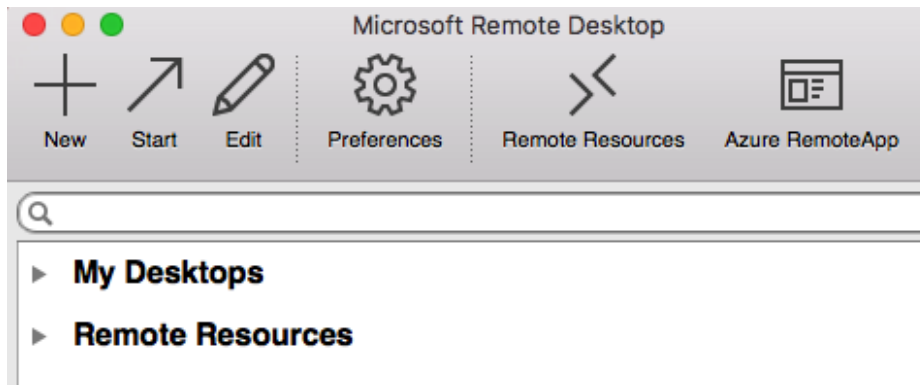
The nWorkspace RDP client is an easy, one-time install that will allow you to access the nWorkspace via RDP. Follow these simple instructions to download and install the nWorkspace RDP client.

- Open the Internet Browser of your choice and navigate to [www.CloudJumper.com/support](http://www.CloudJumper.com/support).
- Next to **For Windows...** click **Click here to download the RDP client**, then open the download to continue
  - **Note:** If you are using Firefox, you may have to rename the name of the downloaded file from .txt to .exe
- Follow the installation prompts to complete the install. You may need to reboot your computer after installing the nWorkspace RDP client prior to use.
- Launch the nWorkspace RDP client and enter your User name, then click **Connect** to access the nWorkspace via RDP.

The RDP client is now correctly installed. You will not need to do this again – this is a one-time install.

## Installing the RDP client on a Mac

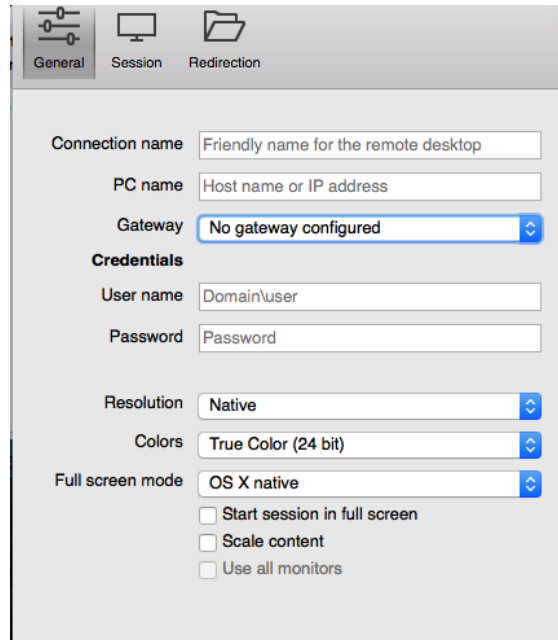
- Navigate to the App Store and search for Microsoft RDP Client
- Download and launch the Microsoft RDP Client
- Click **New** to create a new connection



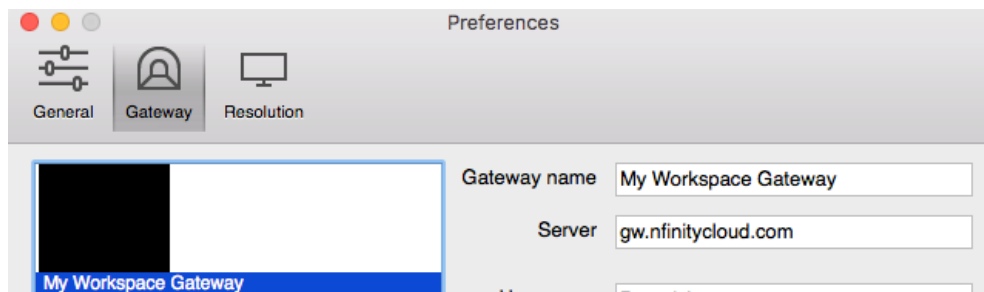


## NWORKSPACE RDP CLIENT SET UP

- Enter the PC Name provided by CloudJumper
  - Example: **comanycode.nfinityworkspace.com**



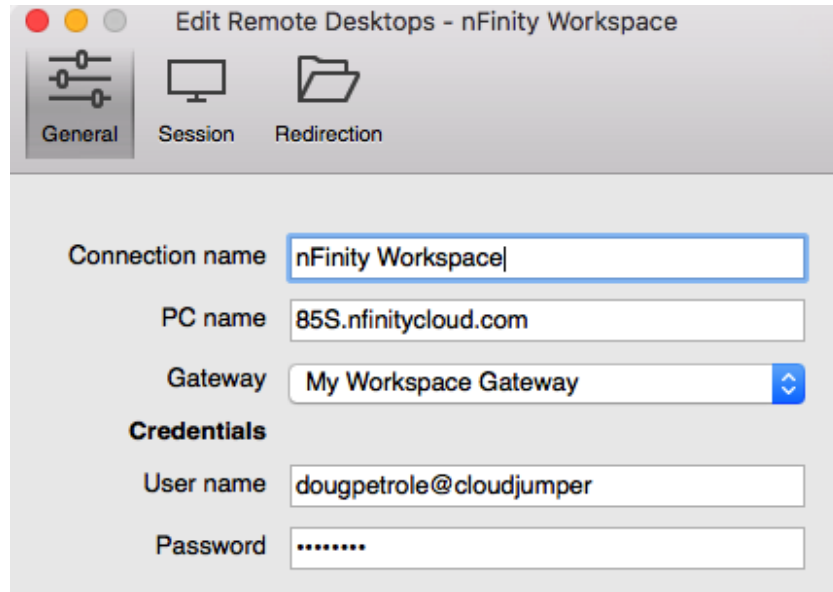
- Click **Gateway**, then **Add Gateway**
  - Name your Gateway
  - Enter the Gateway provided by CloudJumper
  - Example: **gw.nfinitycloud.com**
  - Note: do not enter credentials in the Gateway
  - Click the red **X** to continue



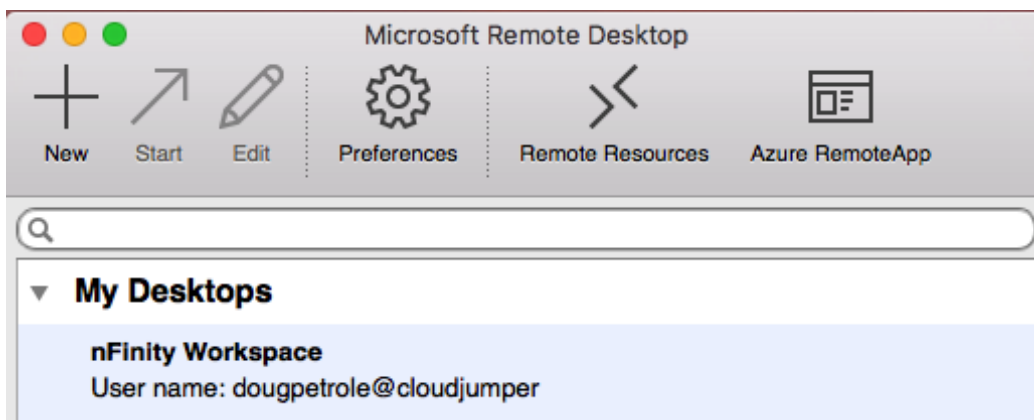


## NWORKSPACE RDP CLIENT SET UP

- Give your connection a name (example: **nWorkspace**)
- Enter the User name and Password provided by CloudJumper
- Click the red **X** to continue



- Click the named connection to launch the nWorkspace



The RDP client is now correctly configured. You will not need to do this again – this is a one-time install. You will need to launch this client to access the nWorkspace via the RDP client.