

## INSTALLING THE CLOUD WORKSPACE® RDP CLIENT

### INSTALLING THE RDP CLIENT ON WINDOWS

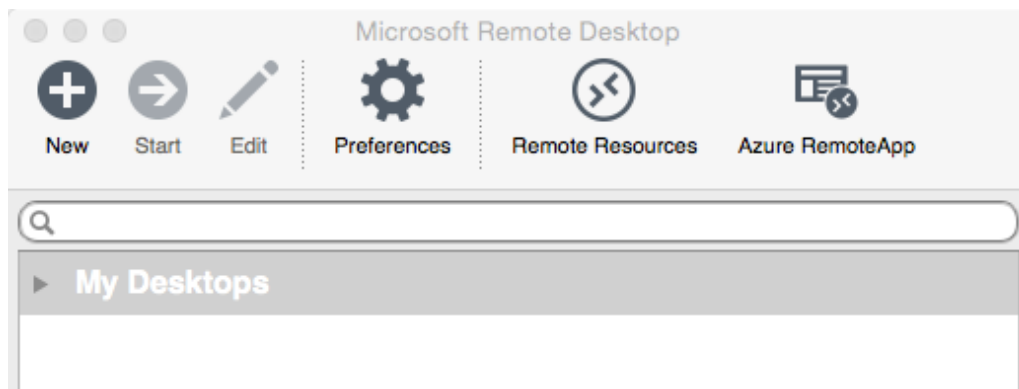
The Cloud Workspace RDP client is an easy, one-time install that will allow you to access the Cloud Workspace via RDP. Follow these simple instructions to download and install the Cloud Workspace RDP client.

- Open the Internet Browser of your choice and navigate to [www.CloudJumper.com/support](http://www.CloudJumper.com/support).
- Click the button that says **Preconfigured RDP Client (Windows)**
  - **Note:** If you are using Firefox, you may have to rename the name of the downloaded file from .txt to .exe
- Follow the installation prompts to complete the install. You may need to reboot your computer after installing the Cloud Workspace RDP client prior to using it.
- Launch the Cloud Workspace RDP client and enter your User name, then click **Connect** to access the Cloud Workspace via RDP.

The RDP client is now correctly installed. You will not need to do this again – this is a one-time install.

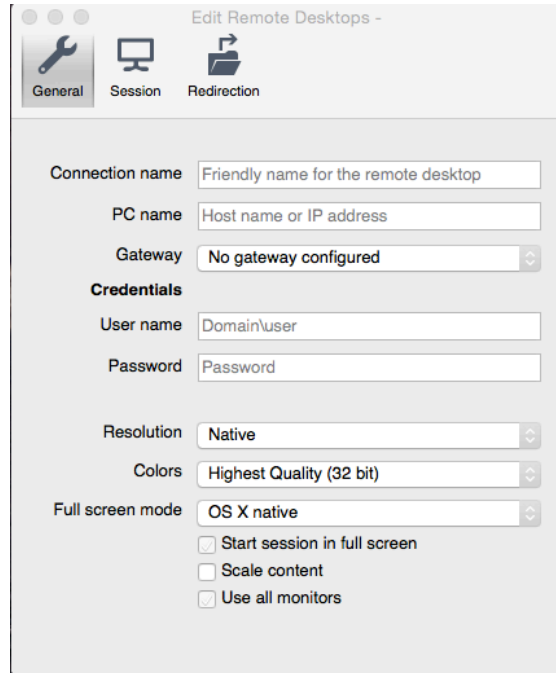
### INSTALLING THE RDP CLIENT ON A MAC

- Navigate to the App Store and search for Microsoft RDP Client
- Download and launch the Microsoft RDP Client
- Click **New** to create a new connection



## SET UP THE CLOUD WORKSPACE RDP CLIENT

- Enter the PC Name provided by CloudJumper
  - Your PC Name will vary. The example used below is **comanycode.nfinityworkspace.com**.



The screenshot shows the 'Edit Remote Desktops' window with the following fields and options:

- Connection name: Friendly name for the remote desktop
- PC name: Host name or IP address
- Gateway: No gateway configured
- Credentials:
  - User name: Domain\user
  - Password: Password
- Resolution: Native
- Colors: Highest Quality (32 bit)
- Full screen mode: OS X native
  - Start session in full screen
  - Scale content
  - Use all monitors

- Click **Gateway**, then **Add Gateway**
  - Name your Gateway
  - Enter the Gateway provided by CloudJumper
    - Your Gateway will vary. The example used below is **gw.nfinitycloud.com**.
  - Note: do not enter credentials in the Gateway
  - Click the red **X** to continue

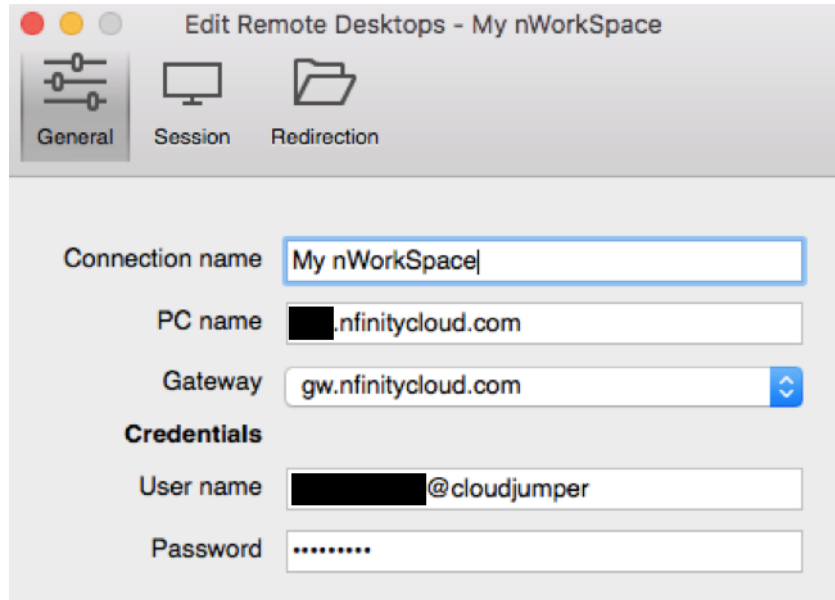


The screenshot shows the 'Preferences' window with the 'Gateway' tab selected. The configuration is as follows:

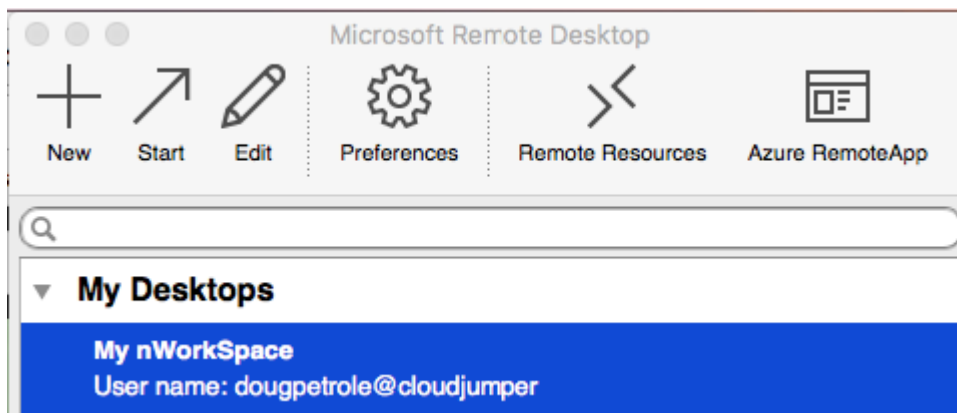
- Gateway name: My Workspace Gateway
- Server: gw.nfinitycloud.com

## SET UP THE CLOUD WORKSPACE RDP CLIENT

- Give your connection a name (example: **Cloud Workspace**)
- Enter the User name and Password provided by CloudJumper
- Click the red **X** to continue



- Click the named connection to launch the Cloud Workspace



The RDP client is now correctly configured. You will not need to do this again – this is a one-time install. You will need to launch this client to access the Cloud Workspace via the RDP client.