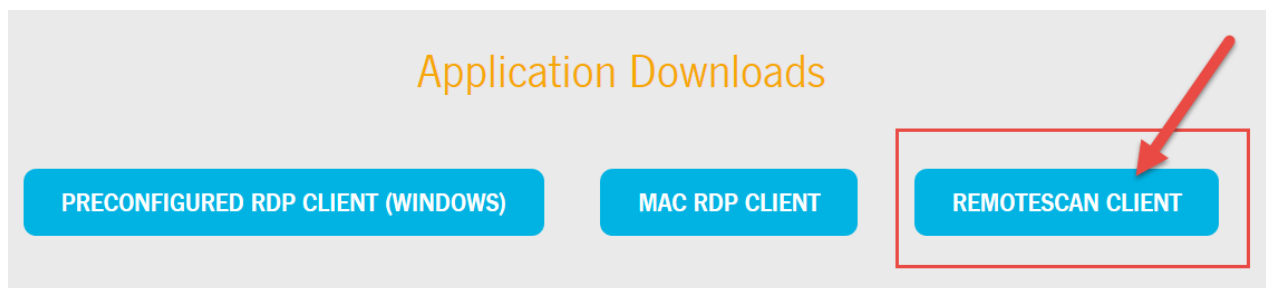


SET UP & USE REMOTESCAN

This guide outlines how users will initially downloaded, install and access the RemoteScan from Windows machines and from the Cloud Workspace®.

DOWNLOADING THE REMOTESCAN CLIENT

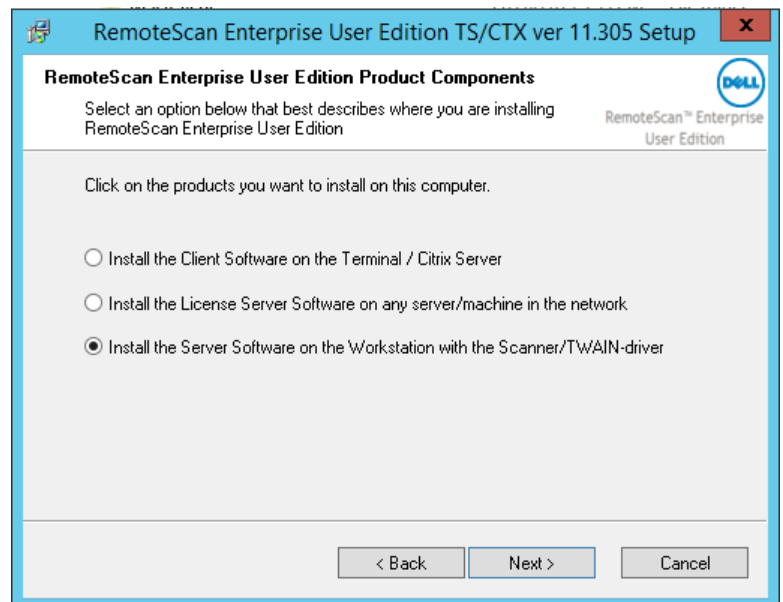
- Navigate to www.cloudjumper/support and download the RemoteScan install client



INSTALLING REMOTESCAN ONTO A WINDOWS MACHINE

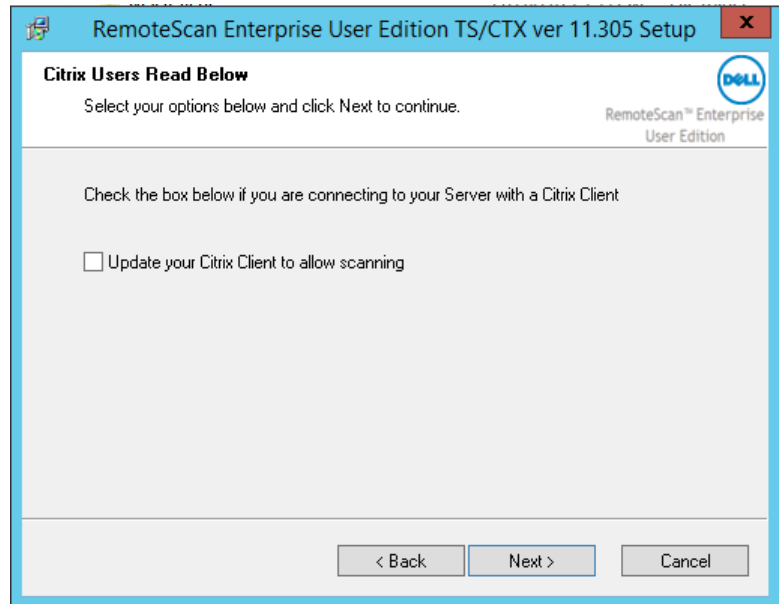
Note: RemoteScan is not available for Mac machines. The RemoteScan installer will force you to close any virtual desktop sessions that are running before allowing you to start the installation.

- Double-click the zipped file to open it, then drag or copy it to a new location (example: My Documents)
- Double-click the RemoteScan.exe file to begin the installation
- Click Next until you are prompted to select which version to install. Select the radio button next to **Install the Server Software on the Workstation with the Scanner/TWAIN-driver**
- Click **Next** to continue



SET UP & USE REMOTESCAN

- RemoteScan will ask if you want to update your Citrix client. Un-check this box and click **Next** to continue.
- Click **Next** through the installer, then click **Finish** to complete the installation



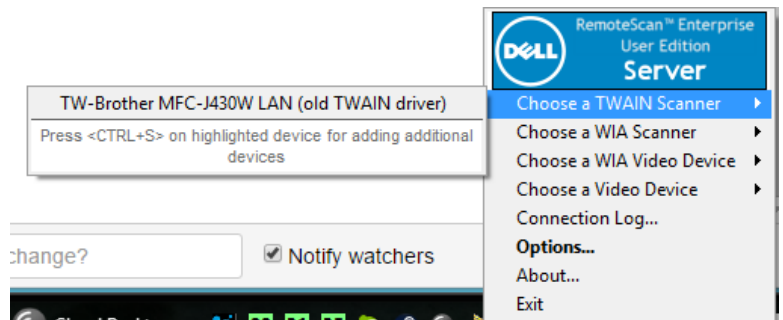
CONNECTING TO SCANNERS

RemoteScan must be running on your local machine in order for RemoteScan to function in the Cloud Workspace.

- Right-click the RemoteScan icon in the taskbar



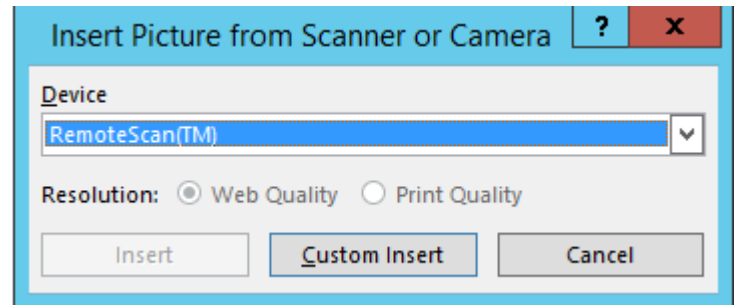
- Select the TWAIN or WIA scanners you will use



SET UP & USE REMOTESCAN

USING REMOTESCAN IN THE CLOUD WORKSPACE

The scanners set up in the steps above will now appear as RemoteScan™ during your normal workflow.



ADDITIONAL QUESTIONS

Contact CloudJumper's Customer Engineering team at support@cloudjumper.com with any additional questions you may have.